



Working with Parents and Carers Policy

Safe Hands values and encourages the involvement of parents and carers. We promote our partnerships by:-

- Providing information on our aims and objectives, policies and procedures.
- Encouraging pre visits to the club
- Ensuring that staff work effectively with parents to support each child's individual needs
- Provide information to all our parents/carers of any updates/school activities that are on offer. We can also support parents to get in touch with their school ptfa.
- Having a key person for each parent to relay information about their child's day
- Staff valuing and taking into account parent/carers views and beliefs
- Equal and fair treatment of all
- Ensure that parents/carers feel able to give their views or complain without fear or victimisation
- Providing a private area for sensitive conversations
- We enjoy feedback and use it in the evaluation of the club
- Ensure parents/career are free to read and have access to written information about their child
- providing regular updates and contact with our parents/carers using facebook, website, emails, text messages and on our poster that is always updated on the door of our settings.

Updated: January 2023

Next review: January 2024

Updated By: Mel Lawlee